

**Meeting of the Independent Police Complaints Council (IPCC)
with the Complaints & Internal Investigations Branch (C&IIB) (Open Part) held
at the IPCC Secretariat Office at 1520 hours on Tuesday, 19th June 2018**

Present:	Mr Anthony Francis NEOH, QC, SC, JP	(Chairman)
	Hon Tony TSE Wai-chuen, BBS	(Vice-chairman)
	Mr Herman HUI Chung-shing, SBS, MH, JP	
	Ir Edgar KWAN Chi-ping, JP	
	Mr Arthur LUK Yee-shun, BBS, SC	
	Dr Eugene CHAN Kin-keung, BBS, JP	
	Ir Prof Vincent HO	
	Dr Eric CHENG Kam-chung, BBS, MH, OStJ, JP	
	Mr Barry CHIN Chi-yung	
	Mr Clement CHAN Kam-wing	
	Mr Wilson KWONG Wing-tsuen	
	Ms Ann AU Chor-kwan	
	Mr Alex CHU Wing-yiu	
	Miss Sylvia LEE Hiu-wah	
	Dr David LEE Ka-yan, BBS, MH, JP	
	Ms Melissa Kaye PANG, MH, JP	
	Prof Martin WONG Chi-sang	
	Dr Anissa CHAN WONG Lai-kuen, BBS, MH, JP	
	Mr Roland WONG Ka-yeung	
	Mr Richard YU, CDSM, CMSM, SG	
	Ms Rebecca LUK, DSG(MGT)	(Joint Secretary)
	Ms Cherry CHAN, LA	
	Ms Regina LAU, DSG(OPS)/ASG(1)	
	Ms Pauline WAN, DSG(OPS)/ASG(2)	
	Mr KWOK Yam-shu, DMS	
	Mr CHUNG Sze-pong, ACP	
	Ms MAK Wai-man Tammy, CSP C&IIB	
	Mr WONG Kwok-yin, SSP CAPO	
	Mr WONG Shun-shing, SP CAPO HQ	(Joint Secretary)
Absent with apologies:	Hon CHAN Kin-por, GBS, JP	(Vice-chairman)
	Hon Chris CHEUNG Wah-fung, SBS, JP	(Vice-chairman)
	Miss Lisa LAU Man-man, BBS, MH, JP	
	Ms Ann SO Lai-chun, MH, JP	

Mr Richard HO Kam-wing
Mr José -Antonio MAURELLET, SC
Mr Douglas LAM Tak-yip, SC
Ms Shalini Shivan SUJANANI
Mr Johnny YU Wah-yung, JP
Mr Daniel MUI, DSG(OPS)

In Attendance : Mr LUNG Siu-chuen, SP CAPO HKI (Temp)
Ms LUI Wai-yee, SP CAPO K (Temp)
Mr WONG Siu-keung, SP CAPO NT
Mr WOO Kin-chung, CIP HQ (1) CAPO
Ms CHOI Sau-kuen, CIP HQ (2) CAPO
Ms KWONG Suk-ching, CIP H2 CAPO HKI
Mr CHAN Hok-lun, SIP IPCC CAPO
Mr LEUNG Chin-wing, IP H3B CAPO HKI
Ms LEE Hoi-ching, SIP K3B CAPO K
Ms TSANG Nga-sze, SP CSD CSTCB
Ms HUI Yee-wai, CIP CYB SCU 1 CSD CSTCB
Mr CHEUNG Wai-ho, SIP CWAS CSD CSTCB

PART B OPEN MEETING

Opening Address

The Chairman welcomed all to the meeting especially two newly appointed Members, Dr Anissa CHAN WONG Lai-kuen, BBS, MH, JP and Mr Roland WONG Ka-yeung. He also expressed his gratitude to ex-Chairman and Members who had completed their appointment terms for their past contributions.

I. Confirmation of Minutes of the Meeting held on 20th March 2018 (Open Part)

2. The minutes of the last meeting (Open Part) were confirmed without amendment.

II. Presentation on Cyber Security

3. CSP C&IIB briefed the meeting that computer technology was advancing by strides nowadays. Whilst making convenience to our daily lives, technology crime was on the increase in recent years. To facilitate IPCC Members' understanding on the Force's strategies in combating technology crime, SP TSANG Nga-sze from Cyber Security and Technology Crime Bureau (CSTCB) was invited to deliver a presentation.

4. Following an introduction of technology crime situation in Hong Kong, SP TSANG highlighted the challenges and various measures taken by the Force in combating the technology crime, such as training, cyber security summit, public seminar and worldwide joint operation with overseas law enforcement agencies.

5. For the purpose of enhancing public awareness on cyber security and reducing the number of botnet-infected computers in Hong Kong, SP TSANG stated that CSTCB had launched a Cyber Security Campaign since June 2017 with the support from 22 organisations providing free scanning tools to the public via CSTCB's website. CSTCB promoted the Campaign via different channels such as press conference, Junior Police Call, Senior Police Call and visits to academic institutions. The response of the Campaign was overwhelming and the Campaign would be extended to scanning tools for mobile phones in future. The promotion video of the Campaign was played during the presentation. SP TSANG rounded up her presentation by highlighting that the Force was committed to combating technology crime and increasing public awareness.

6. Hon Tony TSE opined that the public might not have sufficient knowledge about the technology crime and wished the Police to enhance the crime prevention and education to the public. SP TSANG replied that in case of any suspected technology crime, the public should report the incident to Police so that their reports could be properly assessed and followed up by appropriate investigating units. SSP CAPO stressed that the Cyber Security

Campaign would be extended to mobile phones on top of existing coverage of computers. The public was advised to download the scanning tool for a health check and report the case to Police if in doubt. The Chairman advised the Police to enhance the propaganda to the public and strengthen international cooperation.

7. Dr David LEE Ka-yan enquired about the situation of online romance scam and victim category. SP TSANG stated that 235 related cases were reported in 2017 and female victims with high education contributed to the majority of the victims. SP TSANG added that the public should not disclose personal information in social media platform.

8. Miss Sylvia LEE enquired about the detection rate of online deception cases and shared her client's experience when reporting a similar case. In reply, SP TSANG highlighted the difficulties faced by the Force and overseas law enforcement agencies in combating the crime. SSP CAPO supplemented that Police would offer every assistance to the public when handling similar cases.

9. Mr Alex CHU asked if the Force would hire information technology experts in combating the crime. SP TSANG replied that all CSTCB staff were Police Officers and CSTCB would regularly arrange local and overseas trainings to hone their expertise.

10. Mr Clement CHAN stressed the importance of intercepting the transfer of funds for technology crime investigation. SP TSANG replied that victims should report the crime to the Police soonest so that the Police could cooperate with relevant counterparts in intercepting the transfer of funds. DMS supplemented that jurisdictional concern and anonymity were the two most difficult hurdles in combating technology crime. The traditional strategies for combating traditional hard crime could not be fully applied in technology crime. He further emphasized that prevention was still the most feasible and effective approach to tackle the problem.

11. Mr Barry CHIN stated that he understood the obstacles encountered by the Police in combating technology crime and shared his experience about Police inability to freeze the bank account.

DMS responded that in the absence of court order, the Police had no authority in actually freezing a bank account. Instead, in appropriate cases, the Police would issue a 'Letter of No Consent' to financial institutions to advise them that they had no consent from the Police as Authorized Officers to deal with the suspected proceeds. This required financial institutions' cooperation. The Chairman agreed that cooperation with financial institutions was crucial and added that technology crime had become a worldwide problem.

III. Matters of Information

(a) CAPO's Monthly Statistics

12. Relevant figures had been provided to IPCC Members for their reference prior to the meeting. CSP C&IIB highlighted that the complaint trend remained steady in first five months of 2018 with 607 RCs registered, representing a decrease of 8 cases (-1.3%) when compared with the same period of 2017. There were 319 cases resolved by EDM, representing a decrease of 81 cases (-20.3%) when compared with the same period of 2017.

13. The projected RC figure for 2018 was estimated at 1,457, representing a projected decrease of 51 cases (-3.4%) when compared with the figure in 2017 (1,508 cases). 524 cases of minor complaints constituted the majority of the complaints (86.3%) while 83 cases of serious complaints constituted the rest (13.7%) of the complaints.

14. For minor complaints, 361 cases of 'Neglect of Duty' (59.5%), 64 cases of 'Misconduct' (10.5%), 90 cases of 'Impoliteness' (14.8%) and 9 cases of 'Offensive Language' (1.5%) were received. For serious complaints, 57 cases of 'Assault' (9.4%), 7 cases of 'Threat' (1.2%), 9 cases of 'Fabrication of Evidence' (1.5%), 9 cases of 'Unnecessary Use of Authority' (1.5%) and 1 case of 'Police Procedures' (0.2%) were received.

15. Comparing the minor complaint figures with the same period in 2017, 'Neglect of Duty' increased by 18 cases from 343 to 361 cases (+5.2%) with majority (45.4%) involving the improper investigation of traffic or crime cases. The complainants, informants or arrested persons, would normally lodge complaints when there was a shortfall of their expectations towards the investigation outcome. CAPO would strengthen the outreaching programme and communications with frontline units. 'Misconduct' decreased by 18 cases from 82 to 64 cases (-22%), 'Impoliteness' increased by 18 cases from 72 to 90 cases (25%) and 'Offensive Language' increased by 4 cases from 5 to 9 cases (80%).

16. Comparing the figures with the same period in 2017, most serious complaints recorded a decrease. 'Assault' decreased by 9 cases from 66 to 57 cases (-13.6%), 'Threat' decreased by 12 cases from 19 to 7 cases (-63.2%), 'Unnecessary Use of Authority' decreased by 5 cases from 14 to 9 cases (-35.7%), 'Fabrication of Evidence' decreased by 5 cases from 14 to 9 cases (-35.7%) and 'Police Procedures' slightly increased by 1 case from none.

17. In sum, the complaint trend was steady and minor complaints contributed to the majority of the complaints.

(b) CAPO's Criminal and Disciplinary Checklist

18. CSP C&IIB briefed the meeting that relevant table had been provided to IPCC Members for their reference prior to the meeting. Nothing was raised in this part.

IV. Any Other Business

19. DMS introduced that the concept of 'Honour, Duty, Loyalty' was instilled and promoted in the Force in order to strengthen the integrity management of the Force and enhance service quality of Force Members. The video 'Small Role? But Profound Impact!' was shown to the meeting. Ir Edgar KWAN highly appreciated the meaningfulness and the quality production of the video. DMS supplemented that the video could hopefully boost

the morale of frontline officers and their positive attitude towards Police career.

20. There being no other business, the meeting concluded at 1640 hours.

(WONG Shun-shing)
Joint Secretary
Complaints and Internal
Investigations Branch

(Rebecca LUK)
Joint Secretary
Independent Police
Complaints Council