

**Meeting of the Independent Police Complaints Council (IPCC)  
with the Complaints & Internal Investigations Branch (C&IIB) (Open Part) held  
at the IPCC Secretariat Office at 1530 hours on Tuesday, 19<sup>th</sup> March 2019**

Present:	Dr Anthony Francis NEOH, QC, SC, JP	(Chairman)
	Hon Chris CHEUNG Wah-fung, SBS, JP	(Vice-chairman)
	Hon Tony TSE Wai-chuen, BBS	(Vice-chairman)
	Hon Frankie YICK Chi-ming, SBS, JP	(Vice-chairman)
	Ir Edgar KWAN Chi-ping, BBS, JP	
	Dr Eric CHENG Kam-chung, BBS, MH, OStJ, JP	
	Mr Barry CHIN Chi-yung	
	Mr Clement CHAN Kam-wing	
	Mr Wilson KWONG Wing-tsuen	
	Ms Ann AU Chor-kwan	
	Mr Alex CHU Wing-yiu	
	Miss Sylvia LEE Hiu-wah	
	Dr David LEE Ka-yan, BBS, MH, JP	
	Ms Shalini Shivan SUJANANI	
	Prof Martin WONG Chi-sang	
	Dr Anissa CHAN WONG Lai-kuen, BBS, MH, JP	
	Mr Roland WONG Ka-yeung	
	Mr LEE Man-bun, MH, JP	
	Ms Jane Curzon LO, JP	
	Mr Richard YU, CDSM, CMSM, SG	
	Mr Daniel MUI, DSG(OPS)	
	Ms Rebecca LUK, DSG(MGT)	(Joint Secretary)
	Ms Cherry CHAN, LA	
	Ms LAU Chi-wai, DMS	
	Mr CHUNG Sze-pong, ACP	
	Ms MAK Wai-man Tammy, CSP C&IIB	
	Mr LAW Shui-sum, SSP CAPO	
	Mr WONG Shun-shing, SP CAPO HQ	(Joint Secretary)
Absent with apologies:	Miss Lisa LAU Man-man, BBS, MH, JP	
	Mr Herman HUI Chung-shing, SBS, MH, JP	
	Mr Douglas LAM Tak-yip, SC	
	Ms SO Lai-chun, MH, JP	
	Mr Richard HO Kam-wing	

Mr José -Antonio MAURELLET, SC  
Ms Melissa Kaye PANG, MH, JP  
Mr Johnny YU Wah-yung, JP

In Attendance : Ms TANG Wai-ying, SP CAPO HKI  
Mr YIP Wing-lam, SP CAPO K  
Mr WONG Siu-keung, SP CAPO NT  
Ms CHOI Sau-kuen, CIP HQ (1) CAPO  
Mr WONG Yat-sang, CIP HQ (2) CAPO (T.)  
Mr CHAN Hok-lun, SIP IPCC CAPO  
Mr LAU Hiu-fai, SIP H2b CAPO HKI  
Ms TSANG Cheuk-yiu, SIP K1b CAPO K  
Mr LUI Kam-piu, SIP K2b CAPO K  
Mr CHOY Kin-hang, SIP K3b CAPO K  
Mr AU YEUNG Siu-kong, SP DTC SSL  
Mr WUN Wai-man, CIP DTC SSL  
Mr FUNG Ho-kin, CLINPSY PSG

## **PART B OPEN MEETING**

### **Opening Address**

The Chairman welcomed police representatives to the meeting particularly Ms LAU Chi-wai who had recently taken up the post of DMS. He also welcomed the new IPCC Vice-chairman Hon Frankie YICK Chi-ming and the two new IPCC Members Mr Edmond LEE Man-bun and Ms Jane Curzon LO.

### **I. Confirmation of Minutes of the Meeting held on 11<sup>th</sup> December 2018 (Open Part)**

2. The minutes of the last meeting (Open Part) were confirmed without amendment.

### **II. Presentation on Disaster Victims Identification Unit (DVIU)**

3. CSP C&IIB briefed the Meeting that in the event of a major disaster involving large number of casualties, Disaster Victims Identification Unit (DVIU) was responsible for ascertaining their identities. To enable IPCC Members to understand the job charter of DVIU, Mr AU YEUNG Siu-kong, Superintendent of Detective Training Centre (DTC), SP DTC, was invited to deliver a presentation to the Meeting and Mr Michael FUNG, Force Clinical Psychologist, CLINPSY PSG, was invited to outline the supporting service provided by the Psychological Services Group (PSG) to DVIU officers.

4. SP DTC delivered his presentation by introducing the background, responsibilities and structure, job charter, training and equipment of the DVIU. The DVIU comprises training staff from DTC and graduates from the Standard Criminal Investigation Course (SCIC), would be mobilized in the event of major disasters in Hong Kong or overseas involving Hong Kong citizens.

5. SP DTC briefed the Meeting that the DVIU had

adopted the Disaster Victim Identification protocol introduced by the International Criminal Police Organisation (INTERPOL) and attended overseas conference and trainings in order to conform to the international standard. Locally, the DVIU made good use of technology and took part in inter-departmental exercise regularly to enhance the operation efficiency.

6. SP DTC continued to brief the Meeting about the difficulty and complexity in DVIU operations, particularly those under arduous scene and inclement weather. He also indicated that DVIU officers might suffer from mental strain after operation. Therefore, the psychological service was provided to DVIU officers before and after each operation. A follow-up session would also be held to assess officers' mental status and provide necessary therapy as appropriate.

7. Mr Wilson KWONG expressed appreciation to the presentation. He asked i) if the full strength of 640 DVIU officers were sufficient to cope with the operation; ii) any difference on mental training when compared with other departments; and iii) any enhancement in DVIU capability. SP DTC replied that the full strength of DVIU had been expanded from 320 to 640 and the deployment depended on the scale of operation. The Chairman asked the number of DVIU officers being involved in the Tai Po Bus Accident in 2018. CIP DTC replied that about one hundred DVIU officers were deployed and the operation was completed within 12 hours, including identification of all the casualties.

8. SP DTC further highlighted that the ongoing enhancement of the computer system would facilitate data collection at scene and identification of casualties. It was expected that the enhancement would be completed in September 2020. CLINPSY PSG further briefed the Meeting on the mental training provided by PSG. He stressed that the mental training was devised for Police only and there might be a slight difference when compared with the mental training by other Law Enforcement Agencies.

9. Ir Edgar KWAN enquired whether DVIU could handle biochemical substance in case of terrorist attack. SP DTC replied that suitable equipment would be provided to DVIU officers to

protect them from biohazard and that DVIU would only deploy after the scene was confirmed safe.

10. Hon Frankie YICK asked the standing establishment of DVIU and how long for the DVIU officers to recover from mental strain. SP DTC replied that the DTC instructors would form the core members of DVIU as functional team leaders and the four most recent SCIC graduates would perform DVIU secondary duties. CLINPSY PSG reported that most of the DVIU officers would recover from mental strain within four to six weeks and only one to two percentage of them would take a few months to recover. The PSG would provide support and counselling service to those suffering from mental strain.

11. Hon Chris CHEUNG appreciated the work of DVIU. He had concerns over the post-trauma on DVIU officers after the operation. CLINPSY PSG replied that a meeting would be held after a week of the operation to assess the DVIU officers' mental status. Most members would recover within a month and some even became more mature after the operation. It was very rare for officers to suffer from mental illness at the end.

12. Dr David LEE enquired whether there was any pathologist in DVIU establishment. CIP DTC replied in the negative.

13. The Chairman expressed his appreciation to SP DTC, CIP DTC and CLINPSY PSG for the presentation.

### **III. Matters of Information**

#### **(a) CAPO's Monthly Statistics**

14. CSP C&IIB reported that in the first two months of 2019, 229 Reportable Complaints (RCs) were registered, representing an increase of 18 cases (+8.5%) when compared with 211 RCs in the same period of 2018. There were 101 cases resolved by EDM, representing a decrease of 27 cases (-21.1%)

when compared with the same period of 2018.

15. Of the 229 RCs, 197 cases (86%) were minor complaints while 32 cases (14%) were serious complaints. Minor complaints comprised 135 cases of 'Neglect of Duty' (59%), 57 cases of 'Misconduct/Impoliteness' (24.9%), and 5 cases of 'Offensive Language' (2.2%). When compared with the same period of 2018, overall minor complaints increased by 18 cases (10.1%). Serious complaints comprised 24 cases of 'Assault' (10.5%), 1 case of 'Threat' (0.4%), 4 cases of 'Unnecessary Use of Authority' (1.7%) and 3 cases of 'Fabrication of Evidence' (1.3%). The number of serious complaints in the first two months in 2019 remained unchanged when compared with the same period of 2018.

16. Comparing the minor complaint figures with the same period of 2018, 'Neglect of Duty' increased by 15 cases from 120 to 135 cases (+12.5%) with majority involving the improper investigation of traffic or crime cases (55.6%). Majority of the complainants were dissatisfied with the progress and result of investigations. 'Misconduct/Impoliteness' increased by 2 cases from 55 to 57 cases (+3.6%) and 'Offensive Language' increased by 1 case from 4 to 5 cases (+25%).

17. Comparing the serious complaint figures with the same period of 2018, 'Assault' increased by 1 case from 23 to 24 cases (+4.3%). Among the 24 'Assault' cases, 23 cases (96%) were directly related to criminal cases with the arrest of complainants. 'Threat' remained unchanged as 1 case. 'Unnecessary Use of Authority' decreased by 1 case from 5 to 4 cases (-20%). 'Fabrication of Evidence' remained unchanged as 3 cases.

18. In sum, it was anticipated that the complaint trend in 2019 was steady though both the number of overall complaints and serious complaints were slightly increased in the first two months. With a view to preventing complaints and enhancing service quality, CAPO together with IPCC would continue to enhance the awareness of frontline officers through the Force Committee on Complaints Prevention, Outreaching Programme and Training Day.

19. Hon Frankie YICK noticed that most of the complaints

were recorded in Kowloon West (KW) and New Territories North (NTN). He asked whether there was any relationship between the number of complaints and the population. CSP C&IIB replied that the high number of complaints in KW and NTN were attributable to their relatively higher number of police reports.

**(b) CAPO's Criminal and Disciplinary Checklist**

20. CSP C&IIB briefed the Meeting that the relevant information had been provided to IPCC Members for their reference prior to the meeting. Nothing was raised in this part.

**IV. Any Other Business**

21. There being no other business, the meeting concluded at 1635 hrs.

( WONG Shun-shing )  
Joint Secretary  
Complaints and Internal  
Investigations Branch

( Rebecca LUK )  
Joint Secretary  
Independent Police  
Complaints Council