

**Replies to initial written questions raised by Finance Committee Members
in examining the Estimates of Expenditure 2020-21**

**Director of Bureau: Secretary for Security
Head : 121 Independent Police Complaints Council
Programme : Police Complaints Administration**

Reply Serial No.	Question Serial No.	Name of Member
SB340	1272	Hon CHEUNG Wah-fung, Christopher
SB341	2751	Hon KWOK Wing-hang, Dennis
SB342	2178	Hon LEUNG Mei-fun, Priscilla
SB343	1749	Hon TAM Man-ho, Jeremy
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SB345	1989	Hon TO Kun-sun, James
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CONTROLLING OFFICER'S REPLY

SB340

(Question Serial No. 1272)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): ()

Programme: (1) Police Complaints Administration

Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)

Director of Bureau: Secretary for Security

Question:

The provision for the Independent Police Complaints Council for 2020–21 is \$4.6 million (4.4%) lower than the revised estimate for 2019–20. According to analysis on financial and staffing provision, this was mainly due to a one-off provision in 2019-2020 for the production of a new TV programme. However, the number of complaints against the Police has surged because of the social events. In the absence of any increase in financial provision, how can IPCC ensure the output and quality of the vetting of complaint cases ?

Asked by: Hon CHEUNG Wah-fung, Christopher (LegCo internal reference no.: 21)

Reply:

The Independent Police Complaints Council (IPCC) anticipates that the number of reportable complaints for 2020-21 will be about 1 500, which is similar to that for the past two years. Under normal circumstances, the present establishment is sufficient for handling these complaint cases. Nevertheless, IPCC will closely monitor the handling of these cases, and will suitably deploy its internal resources to meet actual needs.

- End -

CONTROLLING OFFICER'S REPLY

(Question Serial No. 2751)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): ()

Programme: Not specified

Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)

Director of Bureau: Not specified

Question:

In December 2019, the international expert panel (IEP) criticized that there was a shortfall in the powers, capacity and independent investigative capability of the IPCC necessary to match the scale of events and the standards so required for such investigation. Please inform this Council –

- (1) whether the authority concerned will review the powers of the IPCC; if yes, the details and expenditure involved; if not, what are the reasons; and
- (2) in light of the IEP's criticisms, whether the authority concerned has reviewed or will review the budget and vetting manpower of IPCC; if yes, the details and estimated expenditure; if not, what are the reasons ?

Asked by: Hon KWOK Wing-hang, Dennis (LegCo internal reference no.: 132)

Reply:

- (1) The Independent Police Complaints Council (IPCC) has been closely monitoring and drawing reference from the operation and development trends of regional and international oversight bodies, including the opinions given by the international expert panel (IEP). IPCC is in the course of preparing the report on its thematic study on public order events that have taken place since 9 June 2019, having regard to its statutory functions under the IPCC Ordinance (the Ordinance). Pending any extensive consultation with the community and relevant stakeholders, IPCC currently does not have any specific plan to review its powers under the Ordinance.
- (2) The staff establishment of the IPCC is sufficient to cope with the workload arising from the handling of reportable complaints under the existing purview of the Ordinance. The IPCC will closely monitor the handling of these cases, and suitably deploy its internal resources to meet actual needs.

CONTROLLING OFFICER'S REPLY

(Question Serial No. 2178)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): ()

Programme: (2) Police Complaints Administration

Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)

Director of Bureau: Secretary for Security

Question:

On 23 August 2019, the IPCC decided to set up an international expert panel (IEP) to review the policing of a series of local public order events in 2019.

1. What are the additional manpower and expenditure incurred by the IEP (e.g. allowance for five overseas experts)?
2. What is the additional expenditure which has been incurred by the judicial review contending the IPCC power to initiate investigation? What is the estimated additional expenditure for the coming year?

Asked by: Hon LEUNG Mei-fun, Priscilla (LegCo internal reference no.: 78)

Reply:

- (1) The five international experts shared their valuable experience and expertise with the Independent Police Complaints Council (IPCC) during their tenure and no employment relationship was involved. The relevant expenditure is about \$900,000, which mainly covers the expenditure on air tickets, transportation, accommodation and other incidental expenses for the experts' visits to Hong Kong in September and November 2019.
- (2) As for the judicial review in relation to the IPCC's power to conduct the thematic study, the current estimated expenditure is about \$2 million, which is subject to revision in light of the development of the case.

CONTROLLING OFFICER'S REPLY

(Question Serial No. 1749)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): (000) Operational Expenses

Programme: (3) Police Complaints Administration

Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)

Director of Bureau: Not specified

Question:

Over the past five years, how many recommendations have been made to the Commissioner of Police and/or the Chief Executive in respect of the handling and/or investigation of reportable complaints (RCs)? And have the above recommendations been accepted by the Police?

Over the past five years, how many times has the IPCC made comments to the Commissioner of Police on actions to be taken against police officers in response to the RCs? Please list out the details of the comments in the past year; and state whether the above comments have been accepted by the Police.

What are the reasons for the revised provision for 2019-20 to be 10% higher than the original estimate; and what items have given rise to the additional expenditure?

In view of the public criticism made by the international panel of experts earlier on regarding the scale and power of the IPCC, has IPCC requested the Government to allocate more resources? If yes, please provide details; and if not, what are the reasons?

Asked by: Hon TAM Man-ho Jeremy (LegCo internal reference no.: 9)

Reply:

In handling reportable complaints (RCs) over the past five years, the Independent Police Complaints Council (IPCC) has made 91 recommendations to the Police for improving its practices and procedures, including 15 recommendations for 2019-20 (as of February 2020). These recommendations have all been accepted and clarified by the Commissioner of Police. The major recommendations for 2019-20 include: requiring police officers responsible for handling a complaint to collect evidence in a timely manner; assigning more experienced police officers to deal with potentially volatile situations on site; advising the Police to use consistent signatures when signing police documents for issuance to targets of investigation; reviewing the guidelines on handling application forms under the "Traffic Accident Victims Assistance Scheme"; requesting the Police to develop a unified system that fully records the receipt and dispatch of all correspondences between members of the public and the Police;

advising police officers to, as far as circumstances permit, record on the spot the details of arrest and caution in their police notebook; and reminding the officer in charge of a case to be mindful of his/her supervisory role, and to give appropriate instructions to subordinates on the investigation or handling of cases.

In addition, for public order events (POEs) that have taken place since June 2019, IPCC has also made a recommendation to the Police pursuant to existing IPCC Ordinance, that police officers must wear identification insignia in the course of policing these events.

Over the past five years, IPCC has made 101 comments to the Commissioner of Police for actions to be taken against police officers in response to RCs, including 12 comments for 2019-20 (as of February 2020). These mainly involve adjustments to actions proposed by the Police against individual police officers to commensurate with the seriousness of the complaint cases, such as adjustments from “no action” to “warning with District Record File (DRF) entry”, and from “advice without DRF entry” to “warning with DRF entry”. All these comments have been accepted and clarified by the Commissioner of Police.

The revised estimate for 2019-20 is higher than the original estimate mainly due to the civil service pay adjustment at the amount of about \$3 million in 2019-20, and about \$6 million incurred for conducting the thematic study on POEs that have taken place since 9 June 2019. The expenditure related to the thematic study includes the expenses related to the international expert panel, the costs of conducting opinion surveys and researches on relevant subjects, as well as the legal fees arising from the judicial review regarding IPCC’s power to conduct the thematic study.

Under present circumstances, the staff establishment of IPCC is sufficient for handling the complaint cases. IPCC will closely monitor the handling of these cases, and suitably deploy its internal resources to meet actual needs.

- End -

CONTROLLING OFFICER'S REPLY

SB344

(Question Serial No. 1988)

Head: (121) Independent Police Complaints Council
Subhead (No. & title): (000) Operational Expenses
Programme: (4) Police Complaints Administration
Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)
Director of Bureau: Secretary for Security

Question:

The estimated expenditure of Independent Police Complaints Council (IPCC) is \$100.9 million for 2020/21, representing a 4.4% decrease as compared with the revised estimate for the last financial year. Are there any other reasons apart from the production of a TV drama last year? Does the IPCC have sufficient manpower to handle the large number of reportable complaints against the Police lately? If yes, what are the reasons?

Asked by: Hon TO Kun-sun, James (LegCo internal reference no.: 36)

Reply:

The provision for the Independent Police Complaints Council (IPCC) for 2020-21 is \$4.6 million (4.4%) lower than the revised estimate for 2019-20, mainly because of the one-off provision to produce a new series of TV drama in 2019-20. The existing staff establishment of IPCC is sufficient to cope with the workload arising from the handling of reportable complaints. IPCC will closely monitor the handling of these cases, and suitably deploy its internal resources to meet actual needs.

- End -

CONTROLLING OFFICER'S REPLY

(Question Serial No. 1989)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): ()

Programme: (5) Police Complaints Administration

Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)

Director of Bureau: Secretary for Security

Question:

One of the main functions of the IPCC is “to identify any fault or deficiency in police practices or procedures that have led to or might lead to a reportable complaint”. What deficiencies in police practices or procedures did the IPCC identify last year? Have the relevant issues been raised with the Police? Has any improvement been made by the Police?

Asked by: Hon TO Kun-sun, James (LegCo internal reference no.: 37)

Reply:

Regarding the reportable complaints handled last year (as of February 2020), the Independent Police Complaints Council (IPCC) made 15 recommendations to the Police on improving police practices or procedures. All these recommendations have been accepted and clarified by the Commissioner of Police. They mainly include: requiring police officers handling a complaint to collect evidence in a timely manner; deploying more experienced police officers to deal with potentially volatile situations on site; advising the Police to use consistent signatures when signing police documents for issuance to targets of investigation; reviewing the guidelines on handling application forms under the “Traffic Accident Victims Assistance Scheme”; requesting the Police to develop a unified system that fully records the receipt and dispatch of all correspondences between members of the public and the Police; advising police officers to, as far as circumstances permit, record on the spot the details of arrest and caution in their police notebook; and reminding the officer in charge of a case to be mindful of his/her supervisory role, and to give appropriate instructions to subordinates on the investigation or handling of cases.

In addition, for public order events that have taken place since June 2019, IPCC has also made a recommendation to the Police pursuant to the existing IPCC Ordinance, that police officers must wear identification insignia in the course of policing these events.

CONTROLLING OFFICER'S REPLY

SB346

(Question Serial No. 1021)

Head: (121) Independent Police Complaints Council
Subhead (No. & title): (000) Operational Expenses
Programme: (6) Police Complaints Administration
Controlling Officer: Secretary-General, Independent Police Complaints Council
(Richard YU)
Director of Bureau: Secretary for Security

Question:

On 4 September 2019, IPCC announced the membership of the international expert panel (IEP), but the five members withdrew from the IEP on 11 December in the same year. Meanwhile, the IPCC has deferred the publication of the interim report on its study due to an application for judicial review being granted. In this connection, please inform this Council of the following :

1. The estimated expenditure for inviting the experts;
2. The actual expenditure incurred by the five international experts;
3. As indicated in the IPCC Chairman's press release dated 4 September, these five international experts will participate in the second and third phases of the study. However, they have withdrawn after finishing their work in the first phase. What is the impact, if any, on the expenditure required for preparing the interim report on the study (i.e. any increase/decrease in expenditure) ?
4. What is the total expenditure for preparing the interim report?
5. Now that the publication of the interim report has been deferred due to the ongoing judicial review, has the IPCC commenced its work on the second and/or the third phases? What is the estimated manpower and expenditure for these phases?

Asked by: Hon YEUNG Alvin (LegCo internal reference no.: 67)

Reply:

1&2. The five international experts shared their valuable experience and expertise with the Independent Police Complaints Council (IPCC) during their tenure without any employment relationship involved. The estimated expenditure and actual expenditure are about \$900,000 respectively, which mainly covers the expenditure for air tickets,

transportation, accommodation and other incidental expenses for the experts' visits to Hong Kong in September and November 2019.

3. There is no impact on the expenditure for preparing the interim report.
4. The latest estimated expenditure for conducting the thematic study and preparing the report is about \$6 million, which includes the aforesaid expenditure related to the international experts, the expenditure for conducting opinion surveys and researches on relevant subjects, as well as the legal fees arising from the judicial review regarding IPCC's power to conduct the thematic study.
5. In view of the judicial review, IPCC decided in January this year to defer the publication of its interim report. However, IPCC would continue with the remaining work having regard to its statutory functions under the existing Ordinance. For the total estimated expenditure incurred by the thematic study, please refer to the reply to Question (4) above.

- End -

CONTROLLING OFFICER'S REPLY**(Question Serial No. 4696)**Head: (121) Independent Police Complaints CouncilSubhead (No. &)
title):Programme : (1) Police Complaints AdministrationControlling
Officer: Secretary-General, Independent Police Complaints Council (Richard YU)Director of
Bureau: Secretary for SecurityQuestion:

Please provide the numbers of the following complaints received by the IPCC and the numbers of police officers involved for each of the past five years: (1) use offensive and inappropriate language while on duty; (2) inappropriate use of violence; (3) sexual violence; and (4) abuse of authority.

Asked by: Hon KWOK Ka-ki (LegCo internal reference no.: 284)Reply:

The main functions of the Independent Police Complaints Council (IPCC) include observing, monitoring and reviewing the handling and investigation of “reportable complaints” by the Complaints Against Police Office (CAPO) of the Hong Kong Police Force. Under the prevailing two-tier police complaints system, all complaints against the Police are received, handled and investigated by CAPO. When CAPO has completed the investigation of a reportable complaint, it will submit the investigation report, together with relevant files, documents and materials, to IPCC for review.

The numbers of allegations in “reportable complaints” that have been reviewed and endorsed by IPCC over the past 5 years are listed by nature as tabulated below:

Nature of allegation	2015-16	2016-17	2017-18	2018-19	2019-20 (As of 29 February 2020)
Neglect of duty	1 528	1 285	1 452	1 219	833
Misconduct/improper manner/offensive	1 107	998	1 043	952	793

language					
Assault	346	245	181	166	147
Unnecessary use of authority	149	103	92	46	48

Note 1: IPCC does not maintain breakdown statistics by the categories of inappropriate use of violence or sexual violence.

The number of police officers in connection with “reportable complaints” over the past 5 years are tabulated below:

	2015-16 year	2016-17 year	2017-18 year	2018-19 year	2019-20 year (As of 29 February 2020)
Number of police officers under complaint	3 420	2 926	2 812	2 468	1 890

Note 2: As individual police officer might be involved in allegations of different nature, IPCC does not maintain breakdown statistics of police officers by the nature of allegation.

– End –

SB866

CONTROLLING OFFICER'S REPLY**(Question Serial No. 6069)**Head: (121) Independent Police Complaints CouncilSubhead (No. & title): ()Programme : (1) Police Complaints AdministrationControlling Officer: Secretary-General, Independent Police Complaints Council (Richard YU)Director of Bureau: Secretary for SecurityQuestion:

a. Please reply by using the following table to illustrate the monthly quantity, value and stock of surgical masks (CSI masks) manufactured by the Correctional Services Department (CSD), received from the Government Logistics Department (GLD) by the Independent Police Complaints Council (IPCC) over the past three years:

Month/Year	Quantity of CSI masks obtained	Value of CSI masks obtained	Stock of CSI masks

b. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of surgical masks which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Quantity (value) of surgical masks obtained from the GLD	Number (value) of surgical masks procured	Stock	Use

c. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of N95 masks which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Quantity (value) of N95 masks obtained from the GLD	Quantity (value) of N95 masks procured	Stock	Use

d. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of gowns which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Quantity (value) of gowns obtained from the GLD	Quantity (value) of gowns procured	Stock	Use

e. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of protective coverall suits which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Quantity (value) of protective coverall suits obtained from the GLD	Quantity (value) of protective coverall suits procured	Stock	Use

f. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of face masks which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Number of face masks obtained/procured	Value of face masks obtained/procured	Stock of face mask	Use

g. Please reply by using the following table to illustrate the monthly quantity, value, stock and use of goggles which the IPCC either obtained from the GLD or procured on its own over the past three years:

Month/Year	Number of goggles obtained/procured	Value of goggles obtained/procured	Stock of goggles	Use

h. Has the IPCC supplied or sold surgical masks, N95 masks, face masks, goggles, gowns or protective coverall suits to any other agency/organisation over the past three years? If yes, please reply by using the following table to provide the relevant information, including the quantity, use and stock:

Month/Year:	Name of agency/organisation	Form of provision (e.g. sale, gifting)	Surgical masks	N95 masks	Face masks	Goggles	Gowns	Protective coverall suits

i. If the IPCC has supplied or sold surgical masks, N95 masks, face masks, goggles, gowns or protective coverall suits to any other agency/organisation, which department or rank of officers made the relevant decisions? Please provide the rank of person, the date and the relevant information regarding each decision on supplying or selling related materials to another agency/organisation.

Asked by: Hon Claudia MO (LegCo internal reference no.: 158)

Reply:

a to i. Over the past 3 years, the Independent Police Complaints Council (IPCC) has not received any masks or other personal protective equipment (PPE) produced by the Correctional Services Department from the Government Logistics Department (GLD). IPCC has purchased masks and other PPE from the market for use by staff. IPCC has not collated information about the distribution of concerned masks and other PPE to individual staff.

Over the past 3 years, IPCC has not supplied or sold surgical masks, N95 masks, face shields, goggles, gowns or protective coverall suits to other organisations.

CONTROLLING OFFICER'S REPLY

(Question Serial No. 6511)

Head: (121) Independent Police Complaints Council

Subhead (No. & title): (000) Operational Expenses

Programme : (1) Police Complaints Administration

Controlling Officer: Secretary-General, Independent Police Complaints Council (Richard YU)

Director of Bureau: Secretary for Security

Question:

Given the continuing clashes between the Police and the public as well as the record-low public trust in the Police, why the three indicators of the IPCC in the Budget 2020-2021, including "Reportable complaints registered by the CAPO", "Reportable complaints received by the IPCC from the CAPO" and "reportable complaints endorsed by the IPCC and returned to the CAPO", are lower than those in the Revised Budget 2019-20?

Asked by: Hon Alvin YEUNG (LegCo internal reference no.: 168)

Reply:

The estimates of the three mentioned indicators for the Independent Police Complaints Council in 2020-21 are based on actual situation of complaints against the Police.

– End –

CONTROLLING OFFICER'S REPLY**(Question Serial No. 6522)**Head: (121) Independent Police Complaints CouncilSubhead (No. & ()
title):Programme : (1) Police Complaints AdministrationControlling
Officer: Secretary-General, Independent Police Complaints Council (Richard YU)Director of
Bureau: Secretary for SecurityQuestion:

The Independent Police Complaints Council (IPCC) will continue research of overseas experience and benchmarking in 2020-21. Please use the following table to provide information about the IPCC's research on overseas experience in the past five years, including (i) the year, (ii) the country(ies) under study; (iii) the details; and (iv) relevance to the IPCC's work.

(i) Year	(ii) Country(ies) under study	(iii) Details	(iv) Relevance to the IPCC's work

Asked by: Hon Alvin YEUNG (LegCo internal reference no.: 192)Reply:

Over the past 5 years, the Independent Police Complaints Council (IPCC)'s research on overseas experience is set out below:

(i) Year	(ii) Places under study	(iii) Details	(iv) Relevance to the IPCC's work
2015	Canada	Attending a conference hosted by the Canadian Association for Civilian Oversight of Law Enforcement, to exchange views with overseas experts under the theme of the conference: "Civilian Oversight: The Link Between Community and Police".	Discussions and exchanges with oversight bodies of similar nature.
2016	Trinidad and Tobago	Attending the Oversight of Law Enforcement Conference organised by	Discussions and exchanges with

		the Trinidad and Tobago Police Complaints Authority, to exchange views with overseas experts under the theme of the conference: “Challenges and Benefits of Oversight Bodies and Civilian Oversight Institutions”.	oversight bodies of similar nature.
2017	Australia	Visiting four oversight bodies in Australia, namely the Commonwealth Ombudsman, the Law Enforcement Conduct Commission (New South Wales), the Independent Broad-based Anti-Corruption Commission (Victoria) and the Office for Public Integrity (South Australia), to gain an understanding of complaint mechanisms adopted by various States of Australia and their effectiveness, as well as to explore the similarities and differences between the complaints systems in Hong Kong and Australia.	Discussions and exchanges with oversight bodies of similar nature.
2017	Canada	Attending a conference organised by the Canadian Association for Civilian Oversight of Law Enforcement with the theme: “Civilian Oversight – Perspectives from the Inside Out”, to exchange views with other attendees on policing and complaint handling issues.	Discussions and exchanges with oversight bodies of similar nature.
2018	Australia, Canada, and the United Kingdom (UK)	Studying and comparing the investigative powers of police oversight bodies overseas.	Serves as an internal reference for IPCC.
2018	The UK, France, Germany, Italy, Belgium, South Korea, Ukraine, and the United States of America (USA)	Studying the use of water cannons by the Police in different overseas countries.	Serves as an internal reference for IPCC.
2019	Macao SAR	Visiting the Macao Security Forces Disciplinary Committee, to exchange views on the current situation and the development of complaint monitoring systems in Hong Kong and Macao.	Discussions and exchanges with oversight bodies of similar nature.
2019	The UK, Australia, Canada, New	Joining hands with the Public Opinion Programme of The University of Hong Kong to organise a symposium themed “Building	Discussions and exchanges with other oversight bodies, scholars

	Zealand and Macao SAR	Confidence and Trust - Role of IPCC in the Evolving Future”, where oversight bodies from overseas and the Greater Bay Area, representatives from government departments and statutory bodies, scholars and stakeholders were invited to exchange views on a number of relevant issues, including police complaints and oversights, balancing of police powers and civil rights, enhancing mutual understanding and building trust and confidence among members of society.	and relevant stakeholders in the context of police complaints oversight.
2019	The UK	Meeting with scholars from the Institute of Criminology of University of Cambridge, Keele University and Department of Social Policy of London School of Economics and Political Science, as well as representatives of two monitoring bodies, namely Independent Office for Police Conduct and Her Majesty’s Inspectorate of Constabulary and Fire & Rescue Services, to discuss and exchange views on issues such as police’s crowd control strategies and the compilation of study reports related to large-scale public order events (POEs).	Discussions and exchanges with oversight bodies of similar nature and scholars.
2019	Canada, the USA, Germany, Switzerland, Australia, the UK, Denmark, Sweden, and Norway	Studying relevant international practices on wearing of police officer identification during large-scale POEs.	Commissioning Keele University of the UK to conduct a special study to assist IPCC to prepare a thematic study report on large-scale POEs.

– End –

CONTROLLING OFFICER'S REPLY

(Question Serial No. 6529)

Head: (121) Independent Police Complaints Council

Subhead (No. &)
title):

Programme : (1) Police Complaints Administration

Controlling Secretary-General, Independent Police Complaints Council (Richard YU)
Officer:

Director of Secretary for Security
Bureau:

Question:

Although there is no one-off provision to produce a TV drama in 2020-21 as in 2019-20, the IPCC needs to investigate a series of clashes between the Police and the public arising from the anti-extradition bill incident and submit a report to the Chief Executive. Under such circumstances, why is the provision for the Programme "Police Complaints Administration" is lower in the Budget 2020-21 than in the Revised Budget 2019-20?

Asked by: Hon Alvin YEUNG (LegCo internal reference no.: 204)

Reply:

The provision for the Independent Police Complaints Council (IPCC) for 2020-21 is based on actual needs. Under normal circumstances, the financial provision will be sufficient to cope with the workload arising from police complaints administration. IPCC will closely monitor the handling of these cases, and suitably deploy its internal resources to meet actual needs.