

Press Release

**IPCC visits Emergency Unit New Territories North
to learn about its daily work and challenges**

(HONG KONG – 11 October 2023) An Independent Police Complaints Council (IPCC) delegation of Council Members and Secretariat staff members, led by IPCC Chairman Ms Priscilla WONG Pui-sze, SBS, JP, met with frontline police officers of the Emergency Unit (EU) at the Junior Police Call Permanent Activity Centre and Integrated Youth Training Camp last Friday to learn about the EU's daily work and challenges.

The IPCC delegation received a briefing from representatives of EU New Territories North on the unit's array of duties, establishment, manpower deployment, equipment and various trainings. The delegation also learned how the EU's four special teams – the Small Unmanned Aircraft Team, Medical Support Team, Mountain Search and Rescue Contingent and Chainsaw Cadre – use a variety of equipment to carry out anti-crime and rescue operations. The EU then presented two scenario demonstrations, based on real domestic violence and armed robbery cases, in order for Members to better understand how the EU races against time in assessing situations and making precise deployment and strategic judgements at critical junctures.

EU officers also shared with IPCC Chairman and Members their first-hand experiences in dealing with different kinds of emergencies – such as pursuing criminals in remote locations and assisting residents in distress to escape from fire scenes – to show their commitment to making every effort to protect the safety and

property of the general public.

IPCC Chairman Ms Priscilla WONG said, “The EU has contributed significantly to our society when performing daily duties as well as quelling riots. As the EU officers stand at the forefront of combating crimes and handling crises, occasional conflicts are inevitable during their contacts with citizens and may lead to complaints. When handling complaints, IPCC always upholds the fact-and-evidence-based principle to safeguard the rights of the public to lodge complaints, while protecting law enforcement officers from malicious accusations, thus doing justice to both parties. Members and I will recapitulate the experience of this visit and integrate it into future vetting process to ensure every single case is fairly treated.”

The EU-related complaints endorsed by IPCC in recent years mainly stemmed from stop-and-search operations, as well as officers’ handling of crime scenes and intense family disputes. Apart from examining complaints in an impartial manner, IPCC proactively proposes pragmatic Service Quality Improvement Initiatives to assist the police in enhancing their service quality and reducing unnecessary complaints.

With Photos:





Ms Priscilla WONG Pui-sze (IPCC Chairman) and Members, accompanied by Ms Anna TSANG Yim-sheung (Acting Director of Management Services) and other police representatives, learning about the EU's daily work and challenges.

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