

*Press Release*

## **IPCC releases its 2023/24 Report**

(HONG KONG — 17 December 2024) The Independent Police Complaints Council (IPCC) today held a media briefing to publish its 15<sup>th</sup> Report since becoming a statutory body.

During the 2023/24 reporting period, the IPCC received investigation reports from the Complaints Against Police Office (CAPO) on 1,617 new Reportable Complaint cases, representing a year-on-year increase of 14.4%. During the same period, the IPCC endorsed 1,631 Reportable Complaint cases, representing a year-on-year increase of 14.9%.

The endorsed Reportable Complaint cases involved a total of 2,318 allegations, representing a year-on-year increase of 4.5%. 93% of these allegations were minor in nature, involving “Neglect of Duty” (1,106 allegations, 47.7% of the total) and “Misconduct/ Improper Manner/ Offensive Language” (1,051 allegations, 45.3%). *(Please refer to the Annex for more statistics.)*

Ms Priscilla WONG Pui-sze, SBS, JP, Chairman of the IPCC, said, “The IPCC upholds the principle of handling each complaint strictly on the basis of fact and evidence, honestly, without fear or favour. As stated in the media briefing of the Report last year, with the government officially lifting the mask-wearing requirement on 1 March 2023, a rebound in the overall number of complaints was anticipated as the society returns to normalcy. These complaints mainly involved

traffic enforcement, stop-and-search, and others. Such anticipation has been echoed by the actual number of complaints this year.” The IPCC will continue to monitor the complaints trend, and propose Service Quality Improvement Initiatives (SQIIs) to the police in a timely manner with a view to reducing unnecessary complaints.

Over the past 15 years, the IPCC has raised more than 240 SQIIs and comments. During the reporting period, the Council put forward a total of 20 SQIIs to the police. At the media briefing, Secretary-General Mr Daniel MUI introduced some of the examples, including recommendations to the police on assessing in a timely manner whether cases of “mis-transfer of money” contain any criminal elements; enhancing frontline police officers’ sensitivity towards identifying mentally incapacitated persons, and considering taking statements from visually impaired persons by way of video-recorded interviews.

Additionally, the Council maintains close contact with stakeholders through a wide array of channels. Dr Daniel CHAN Ching-yan, BBS, MH, Chairman of the Publicity and Community Relations Committee of the IPCC, said, “The Council organised and took part in 40 activities during the reporting period, reaching more than 11,000 citizens, teachers, students, as well as representatives of the police, media and professional bodies. To enhance public understanding about the work of the IPCC and the two-tier complaints system, the Council has produced new promotional videos to highlight complainants’ rights and responsibilities and how SQIIs proposed by the IPCC could help enhance police service quality.”

IPCC Chairman Ms Priscilla WONG concluded, “Looking ahead, the IPCC will continue to reach out to the community to raise public awareness of the Council’s values of independence, impartiality and integrity. IPCC Members also plan to go to more police units to gain a better understanding of the duties of and challenges faced by frontline police officers. This will enable the Council to better examine complaint cases from different perspectives, thereby delivering justice for both complainants and complainees, while also demonstrating fairness and excellence in the complaints system.”

The IPCC 2023/24 Report is available on the IPCC website:

[https://www.ipcc.gov.hk/en/publications/annual\\_report/2023.html](https://www.ipcc.gov.hk/en/publications/annual_report/2023.html).

獨立監察警方處理投訴委員會 2023/24 工作報告  
Report of the Independent Police Complaints Council 2023/24

數字摘要 Fact Sheet

接獲及通過的須匯報投訴個案數字  
Number of Reportable Complaint cases received and endorsed

<i>p.38</i>	2023/24	2022/23
接獲的須匯報投訴個案 Reportable Complaint cases received	1,617	1,413
通過的須匯報投訴個案 Reportable Complaint cases endorsed	1,631	1,419

監警會通過的指控  
Allegations endorsed by the IPCC

<i>p.39</i>	2023/24	2022/23
指控總數 Total number of allegations	2,318	2,218

其中主要的三項指控  
Three major allegations

<i>p.39</i>	2023/24	2022/23
疏忽職守 Neglect of Duty	1,106	1,033
行為不當／態度欠佳／粗言穢語 Misconduct/ Improper Manner/ Offensive Language	1,051	942
毆打 Assault	90	137

監警會通過的調查結果  
Investigation results endorsed by the IPCC

<i>p.41</i>	2023/24	2022/23
<b>經全面調查 Required full investigation</b>		
獲證明屬實 Substantiated	36	52
未經舉報但證明屬實 Substantiated Other Than Reported	27	45
無法完全證明屬實 Not Fully Substantiated	1	3
無法證實 Unsubstantiated	121	177
並無過錯 No Fault	114	234
虛假不確 False	17	43
小計 Subtotal	316	554
<b>無需進行全面調查 Did not require full investigation</b>		
透過簡便方式解決 Informally Resolved	331	389
投訴撤回 Withdrawn	925	665
無法追查 Not Pursuable	746	610
小計 Subtotal	2,002	1,664
<b>總數 Total</b>	<b>2,318</b>	<b>2,218</b>

警方就監警會通過的投訴個案向違規的警務人員採取的行動

Police actions taken against defaulting officers regarding cases endorsed by the IPCC

<i>p.44</i>	2023/24	2022/23
刑事訴訟 Criminal proceedings	0	0
紀律覆檢 Disciplinary review	4	0
警告 Warnings	22	20
訓諭 Advice	53	82
總數 Total	79	102

監警會向投訴警察課提出的質詢  
Queries raised by the IPCC to CAPO

<i>p.46</i>	2023/24	2022/23
質詢總數 Total number of Queries	717	941

監警會通過的經修訂分類結果  
Changes of classification endorsed by the IPCC

<i>p.48</i>	2023/24	2022/23
指控總數 Total number of allegations	82	116
再分類為「獲證明屬實」 Reclassified to “Substantiated”	13	19
再分類「無法完全證明屬實」 Reclassified to “Not Fully Substantiated”	1	1
再分類為「並無過錯」 Reclassified to “No Fault”	23	40
再分類為「虛假不確」 Reclassified to “False”	12	13

就改善警隊常規和程序提出的建議  
Recommended improvements to police practices and procedures

<i>p.49</i>	2023/24	2022/23
建議總數 Total number of suggestions	20	19

觀察數字及觀察員出席率

Number of observations and attendance rate of IPCC Observers

<i>p.51</i>	2023/24	2022/23
觀察數字 Number of observations	1,751	1,915
出席率 Attendance rate	98.1%	98.1%

須知會投訴數字

Number of Notifiable Complaints

<i>p.52</i>	2023/24	2022/23
經監警會檢視的須知會投訴 Notifiable Complaints examined by the IPCC	1,331	766
重新歸類為須匯報投訴 Re-categorised as Reportable Complaint	7	1

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