

# 目錄

## Contents

---

監警會的抱負、使命及價值觀 Vision, Mission and Values of the IPCC	2
主席前言 Chairman's foreword	3
年度概覽 Year at a glance	6
 關於監警會 About the IPCC	8
 監察投訴處理 Monitoring the handling of complaints	28
 處理投訴警察議題 Police complaints-related issues	50
 真實投訴個案 Complaint cases	56
 與持份者聯繫 Engaging with stakeholders	66
 傳訊工作及機構形象 Communications and corporate image	86
 組織架構 Organisational structure	102
 財務報表 Financial statements	122

# 監警會的抱負、使命及價值觀

## Vision, Mission and Values of the IPCC



抱負  
Vision

一個公平、公正、對公眾問責的投訴警察制度  
A fair and impartial police complaints system  
accountable to the public



使命  
Mission

確保對警方的投訴能公平公正、有效率、具透明度地處理，並對警隊工作提供改善建議，以提高服務質素及向公眾問責

Ensure police complaints are handled in a fair, impartial, effective and transparent manner, and advise on improvement to police procedures to enhance service quality and public accountability



價值觀  
Values

獨立 Independence

公正 Impartiality

誠信 Integrity